# EFFECTIVE CREDIT UNION TRAINING & RESOURCES

## **COOPERATIVE EDUCATION**

Cooperative Education offers tailored training and signature programs to meet the unique needs of credit unions, focusing on supervision, management, and leadership development.

Combining traditional in-person training with flexible virtual options, these programs ensure CCUA members have the skills to thrive.

From signature professional growth programs to BSA training and partner-led sessions, Cooperative Education supports career development for staff at all levels—from front-line employees to executives and board members.

## **Why Cooperative Education**



#### Deep Industry Experience

Led by an experienced educator with decades of industry expertise, sessions are delivered throughout the year and provide exceptional value to member credit unions.



#### Learning Solutions Platform

Access top-rated, on-demand courses in compliance, leadership, development and more through the Cooperative Education Learning Solutions Platform.



#### **Custom Programs & Volume Pricing**

Custom training lets you design courses tailored to your credit union's needs, available in-person or virtually, with volume pricing options—contact us for details.



**CONTACT US** 

### **Consumer Lending**

#### \$129

\$199

\$299

- Virtual Program offered in March, June, & Dec.
- Learn credit, loan products, and terminology
- Understand policies, regs, and credit scores
- Explore specialized lending to serve members

#### Bootcamp

- Offered year-round, in-person and virtual
- Learn history and core principles
- Learn security and compliance basics
- Build strong member service skills to thrive

#### Elevating Leadership

- In-person/virtual offered Apr, July, & Sept.
- Build skills for transitioning to a supervisor
- Learn techniques to handle challenges
- Strengthen skills to lead teams effectively

## Mortgage Academy

#### \$399

- Progressive on-demand learning
- Comprehensive training for success
- Gain expertise in the lending process
- Six months of access with lifetime support

#### Developing Great Managers \$750

- Program consists of three in-person sessions, and is offered quarterly
- Build confidence to lead teams effectively
- Learn key skills like feedback, delegation, communication, and time management
- Engaging lectures, discussion, and activities

## Emerging Leaders

#### \$1,250

- In-person sessions culminating at the APEX convention (free admittance)
- Build skills to lead and inspire
- Gain insights and tools to advance roles
- Connect with peers and industry mentors